



Jackson & Company is a leading manufacturer of Silent Diesel Gensets, transformers, switchgear, and industrial engines. They operate multiple manufacturing plants across India.

PROBLEM

- 1. Lack of inventory visibility led to frequent obsolescence and inefficiencies.
- 2. Difficulty in managing high throughput in dispatches to distributors and consumers, especially post-GST.
- 3. Despite significant investments in racked warehousing, order servicing time lagged behind industry standards.

SOLUTION

- 1. Implemented a real-time inventory tracking system to enhance visibility and reduce obsolescence.
- 2. Digitized inward and outward logistics to streamline warehouse operations and improve accuracy.
- 3. Automated dispatch management for better coordination with distributors and customers.
- 4. Integrated digital workflows for efficient order processing, reducing lead times.
- 5. Developed an alert-based system for stock replenishment and order tracking.
- 6. Provided analytics-driven insights for demand forecasting and supply chain optimization.



Jackson & Company achieved a 98% inventory accuracy rate, significantly reducing stock discrepancies. On-Time-In-Full (OTIF) deliveries improved by 30%, enhancing customer satisfaction and supply chain reliability.